Enterprise Performance Strategies Terms of Service

General

As part of providing our services to you we may collect your email address and other information. Please see our privacy policy at <u>https://www.pivotor.com/EPS.Privacy.Policy.pdf</u> for more details.

Pivotor

Your usage of the Pivotor SaaS or Pivotor Local Install is governed by your contract with EPS or our authorized reseller.

WLM to HTML

By using our WLM to HTML you consent to allowing us to collect your WLM service definition in XML format as uploaded by you, as well as your email address so we can email you back the HTML output. You agree that your WLM service definition does not contain Personally Identifiable Information. We will store your uploaded XML data as well as your generated HTML file for some time for logging and problem determination purposes. Your data is stored encrypted and is not shared outside of Enterprise Performance Strategies or your company without your permission.

The WLM to HTML tool is provided free of charge, as-is, with no guarantees. If you have a problem you may send an email to <u>support@epstrategies.com</u> and we'll look into it as time allows.